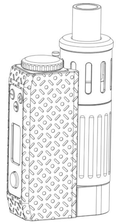


Flow Pro Aromatherapy Diffuser User Manual

This device is designed for vaporizing dry herbal materials for aromatherapy use and is intended for adult use only. Please read this manual thoroughly before operating the device to ensure safe and proper usage.

Table of Contents

Chapter	Title
1	Safety Instructions
1.1	Symbol Explanations
1.2	Important Safety Precautions
2	Product Overview
2.1	Package Contents
2.2	Component Diagram & Functions
3	Technical Specifications
4	Operation Guide
4.1	Power On / Off
4.2	Settings Menu
4.3	Main Screen Description
4.4	Status Notifications
4.5	Core Operations
5	Herb Loading Instructions
6	Working Modes
7	Battery & Optional Accessories
8	Maintenance & Cleaning
9	Troubleshooting
10	Optional Accessories List
11	Warranty, Technical Support & Compliance Statement
12	Return, Refund & Replacement Policy

1 Safety Instructions

1.1 Symbol Explanations

⚠ **High Temperature Warning**: The heating chamber and cooling head remain extremely hot after use. Do not touch these components with bare hands to avoid scalding injuries.

🗑 **Waste Disposal Symbol**: This device incorporates a built-in lithium-ion battery. Do not dispose of it as ordinary household waste. Fully discharge the battery prior to disposal and recycle it in accordance with local electronic waste regulations.

▶ **Operation Status Symbol**: Indicates the real-time working state and system feedback of the device after corresponding operations.

CE Compliance Mark: This product complies with EU safety, health and environmental protection standards and is approved for legal sale and use within the European Economic Area.

RoHS Compliance Mark: This product adheres to the EU Restriction of Hazardous Substances Directive. It contains no excessive heavy metal components and features eco-friendly and safe performance.

1.2 Important Safety Precautions

Please retain this user manual properly for future reference, maintenance and after-sales service inquiries.

General Safety Rules

1. This device is designed exclusively for independent use by adults aged 18 or older. This product is suitable for adult users with full operational capacity. Users with special physical or sensory sensitivity may adjust usage methods appropriately according to their personal physical condition to ensure comfortable and safe use.

2. Users with respiratory or pulmonary diseases must consult a professional physician before use. Hot vapor generated during operation may cause mild respiratory irritation, coughing or throat discomfort.

3. Do not leave the device unattended while it is in operation to avoid potential safety hazards.

4. Store and operate the device in a dry environment with an ambient temperature range of -10℃ to 40℃. Avoid drastic temperature fluctuations, as condensed moisture may damage internal electronic and structural components.

5. Only use official original factory accessories. Any device damage or malfunction caused by incompatible third-party non-standard accessories will void the product warranty.

6. Do not operate the device in flammable, explosive, dusty or high-risk hazardous environments.

7. Keep the device away from flammable materials including curtains, paper products and tablecloths to eliminate fire risks.

Electric Shock Risks

1. Disconnect the Type-C charging cable during device cleaning, maintenance, inspection, or during thunderstorms. Never service the device while it is powered on or under charging status.

2. Do not bend, squeeze or forcibly pull the Type-C charging cable. Immediately discontinue use and replace the cable if it is damaged, cracked or worn out.

3. The device will automatically shut down and lock heating functions while charging. Do not operate or heat the device during the charging process. The device supports both official original charging and qualified external standard chargers to deliver safe and stable charging performance.

4. This device requires a 10C+ high-discharge 18650 lithium battery. The official stock configuration is Molicel 18650P28A (2800mAh, 35A continuous discharge, stable low-temperature performance). Alternative batteries must meet the 10C high-discharge standard; low-rate conventional batteries are strictly prohibited. Inspect the battery shell for damage and remove the insulating sticker on the battery negative terminal before installation.

5. Fully tighten the battery cap after battery installation to prevent poor contact, power interruption and device malfunctions.

High Temperature & Vapor Risks

1. The heating chamber and cooling head reach extremely high temperatures during operation and remain hot during the cooling phase. Never touch these components with bare hands.

2. Place the hot device only on a stable, heat-resistant flat surface. Do not cover or wrap the device while it is operating or still hot.

3. Ensure all cleaning agents and disinfectants on the device surface are completely volatilized before powering on, to prevent the generation of harmful high-temperature fumes.

4. Vapor generated under high-temperature settings may cause strong respiratory irritation. Immediately lower the temperature or stop usage if throat or lung discomfort occurs.

Other Safety Risks

1. Keep packaging materials, O-rings, screens and other small accessories away from children to avoid choking and ingestion hazards.

2. Arrange and store the Type-C charging cable properly to prevent tangling, tripping or accidental strangulation risks.

3. Only use dry vaporizable herbal materials for aromatherapy purposes. The use of tobacco, nicotine-containing products or prohibited substances is strictly forbidden.

4. Pay close attention to physical reactions during usage. Stop operation immediately and seek professional medical assistance if coughing, chest tightness or shortness of breath occurs.

Important Pre-Use Notice (Universal for Battery & Battery-Free Versions)

This user manual applies to **both battery-equipped version and battery-free version** of the Flow Pro device.

For **battery-equipped models**: The device is factory-fitted with an insulating sticker on the battery negative terminal. Please remove this sticker before installing the battery; otherwise, the device cannot be powered on or function normally.

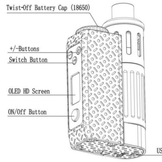
For **Battery- free models**: Install a battery. Follow official guidelines and use 18650 batteries with 10C+ discharge rating for direct operation. You must provide the official- specified 10C+ high- discharge battery yourself.

Damage caused by non- 10C batteries shall be borne by the user.

2 Product Overview

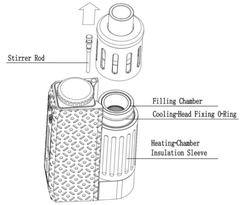
2.1 Package Contents

1 × Flow Pro Main Unit
1 × User Manual
1 × Type-C Charging Cable
1 × Cleaning Brush
1 × Cooling Bead & O-Ring Accessory Set
3 × Screen Sets
1 × Custom Storage Pouch

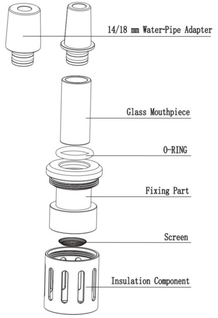


2.2 Component Diagram & Functions

Component Name	Function Description
Twist-Off Battery Cap	Facilitates battery installation and removal / secures battery in place
+ / - Buttons	Adjust operating temperature and working duration; fine-tune parameter values in settings mode
Switch Button	Navigate menu options and switch parameter settings
OLED HD Screen	Displays real-time working mode, set temperature, countdown timer and remaining battery level
On/Off Button	Controls device power on/off and heating activation
Type-C Charging Port	Standard device charging interface



Stir Rod	Assists in stirring loose herbal materials and regulating internal airflow for uniform atomization
Heating-Chamber Insulation Sleeve	Provides effective thermal insulation for the heating chamber, reducing surface temperature and heat loss
Cooling-Head Fixing O-Ring	Secures the cooling head in place while ensuring the device remains airtight.
Filling Chamber	Specialized cavity for loading and vaporizing dry herbal materials



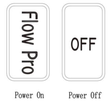
14/18 mm Water-Pipe Adapter	Compatible with universal 14mm and 18mm water pipe accessories for expanded usage scenarios
Glass Mouthpiece	Terminal mouthpiece for clean and smooth vapor inhalation
O-Ring	Seals and fixes the glass mouthpiece to prevent air leakage
Fixing Part	Positions and secures heating chamber connecting components for stable operation
Screen	Blocks fine herbal particles from entering the airway to ensure clean vapor output
Insulation Component	Reduces device surface temperature to prevent hand scalding during use

3 Technical Specifications

Item	Parameter
Product Dimensions	105 × 63 × 24 mm
Product Weight	215g (with original 18650 battery installed)
Compatible Battery	Removable 18650 high-discharge battery (minimum 10C discharge rate). Official stock: Molicel 18650P28A, 2800mAh, 35A continuous discharge, stable low-temperature performance
Charging Input	Type-C 5V/2A
Temperature Range	Session Mode: 40℃~220℃; Demand Mode: 40℃~240℃
Interface Specification	16mm outer diameter mouthpiece, universal cooling head interface, constant and balanced airflow output
Working Temperature Range	-10℃~40℃

4 Operation Guide

4.1 Power On / Off



Quickly press the power button three consecutive times to power the device on or off.

4.2 Settings Menu

With the device powered off, press the Switch Button to enter the settings menu.

• +/- Buttons: Adjust and fine-tune all parameter values

• Select the "Exit" option to quit the settings menu and return to the main interface

Users can independently toggle and adjust vibration feedback, screen brightness, screen rotation direction and temperature unit (℃/℉) in the settings menu.

4.3 Main Screen Description

1. Battery Status Bar: Displays real-time remaining power and charging status.

2. Mode Status Bar: Shows the current working mode (Session Mode / On-Demand).

3. Temperature Bar: Displays the target working temperature, with an adjustable range of 40℃ to 240℃.

4.4 Status Notifications

The device provides real-time operational feedback via on-screen text prompts and vibration reminders for all working statuses:

Event	Screen Prompt	Vibration Feedback
Battery Inserted	Battery Inserted	1 vibration
Heating Start	Heating Up	1 vibration
Temperature Reached	Temperature Reached	1 vibration
Device Shutdown	Device Powered Off	1 vibration
Charging	Charging	No vibration

4.5 Core Operations

1. Press the Switch Button to cycle and toggle between battery level, working mode, temperature and working time setting interfaces.

2. Use +/- buttons to fine-tune parameter values. Press and hold the minus button for 3 seconds to switch the temperature adjustment step to 5℃ for fast configuration.

3. Short press the power button to initiate heating after power-on. The screen turns orange during temperature rise and switches to green with vibration once the target temperature is reached. The device automatically saves the last configured parameters for next use.

5 Herb Loading Instructions

Important Reminder: Ensure the device is fully cooled before loading herbal materials to avoid scalding injuries and internal component damage.

1. Lift upward to remove the cooling head assembly, and properly store the detached O-rings to prevent loss or deformation.

2. Fill the heating chamber with finely ground dry herbal materials, and compress lightly only. Do not over-pack or compact the materials excessively. Clean residual debris from the chamber opening with the included cleaning brush.

3. Realign and reinstall the cooling head assembly, then press firmly to ensure complete fitting and full airtight sealing.

4. For material replacement, empty all residual old materials with the dedicated tool, thoroughly clean the heating chamber and cooling system, then repeat the standard loading steps.

6 Working Modes

① Session Mode

Press the power button to start constant-temperature heating. The device will automatically stop heating when the preset countdown ends or the power button is pressed again.

Usage Tip: The first puff delivers relatively mild vapor. After the internal thermal circulation stabilizes, the second puff produces fuller, more stable vapor with optimized flavor performance.

② On-Demand

Heating is activated only when holding the power button and stops immediately upon release, making it suitable for intermittent operation and slow, gentle inhalation.

Heating Tip: The screen displays orange during heating and turns green with a vibration reminder once the target temperature is achieved. Initial heating takes approximately 6 seconds, while subsequent reheating completes in less than 2 seconds for rapid response.

Safety Warning: Vapor generated at temperatures above 210℃ features strong irritation. It is recommended to use external cooling accessories to reduce vapor temperature and minimize respiratory irritation.

7 Battery & Optional Accessories

Battery Replacement

1. Twist off the bottom battery cap and remove the exhausted battery.

2. Insert the official Molicel 18650P28A battery with the positive pole facing downward.

3. Fully tighten the battery cap to ensure stable battery contact. The battery cap can also serve as a convenient battery removal tool.

Important Note: The device will automatically shut down and lock all heating functions when connected to a charger. Do not operate or heat the device during charging.

Optional Extended Accessories

This device supports external water cooling kits with universal 14mm / 18mm interface compatibility (accessories sold separately).

8 Maintenance & Cleaning

Caution: Power off the device and allow it to cool completely before all cleaning and maintenance operations. Do not submerge the entire device in liquid. Do not soak plastic components in alcohol for more than 30 minutes to prevent material aging, brittleness, cracking and deformation.

8.1 Heating Chamber Cleaning

When carbon deposits or stains accumulate on the aluminum heating chamber, perform regular cleaning: Preheat the device to 60℃; power it off and let it cool completely. Gently wipe the inner chamber wall with an alcohol-dampened cotton swab or soft cloth. Avoid using excessive liquid to prevent internal circuit damage and malfunctions.

8.2 Cooling Head Disassembly & Cleaning

1. Remove the glass mouthpiece and detach the entire cooling head assembly.

2. Disassemble all individual components. Clean parts with warm water or isopropyl alcohol. Aluminum lock rings are not suitable for ultrasonic cleaning; plastic accessories and screens can be ultrasonically cleaned for deep decontamination.

3. Regularly remove and clean O-rings and screens to eliminate carbon deposits and impurities, ensuring unobstructed airflow and hygienic usage.

4. Reassemble components only after all parts are completely dry with no residual moisture or cleaning liquid.

8.3 Heating Screen Replacement

Clogged screens will cause poor airflow, reduced vapor output and degraded flavor performance, requiring regular replacement:

1. Use the dedicated disassembly tool to gently push out the old screen from the bottom reserved hole of the heating chamber.

2. Install the new screen with the curved side facing upward, and fit it precisely into the internal slot of the heating chamber.

3. Press the screen firmly with the tool to ensure full fitting and secure fixation without offset or looseness.

Accessory Note: Fine screens are exclusively for heating chamber use, while coarse screens are for cooling head assembly use. Do not mix different types of screens.

8.4 Body Surface Cleaning

The device main body and Type-C charging cable can only be cleaned with a dry or slightly damp soft cloth. Do not spray water, perform steam cleaning, or submerge the device in any liquid, as this will cause irreversible damage to internal circuits and components.

9 Troubleshooting

Fault Phenomenon	Possible Causes	Solutions
Device fails to power on	Dead battery, incorrectly installed battery, or unremoved battery negative terminal insulating sticker (battery version); no fitted battery or abnormal external power connection (battery-free version)	Check battery power status, peel off the negative terminal insulating sticker, install the 18650 battery with the positive pole facing downward correctly, recharge the device and restart it; for battery-free models, install a separately purchased compatible battery or check and reconnect official external power supply accessories.
Abnormal heating / Failed temperature rise	Installed non-high-discharge conventional battery with insufficient discharge capacity	Replace with the original Molicel 18650P28A 10C+ high-discharge battery. Low-rate batteries are incompatible and strictly prohibited for use.
No charging response	Mismatched charger or charging cable, damaged cable or charging port	Use a standard 5V/2A charger and original Type-C cable. Replace damaged cables and retry charging.
Device overheats and stops automatically	Blocked airflow passages, overheated working environment, clogged screens or cooling channels	Power off the device and cool it completely. Clean clogged screens and internal airflow passages, then use the device in a cool and well-ventilated environment.

10 Optional Accessories List

• Consumable Accessory Kit: Replacement mouthpiece, cooling head assembly, full set of screens, disassembly tools and cleaning brush

• Independent replacement cooling head assembly

• Spare glass mouthpiece set

• Replacement fine and coarse screen packs

• Full set of O-ring spare parts

• Herbal grinding tool

• External water cooling adapter kit

11 Warranty, Technical Support & Compliance Statement

Technical Support

Support Email: hello@transientmist.com

Official Website: www.transientmist.com

Warranty Policy

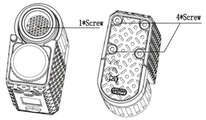
1. This Transient Mist Flow Pro Aromatherapy Diffuser is covered by a 24-month limited warranty valid from the original date of purchase.

2. Consumable and wearable parts, including but not limited to detachable batteries, O-rings, screens and glass mouthpieces, are not covered by the warranty. Natural battery capacity degradation, aging and performance decline caused by daily use are regarded as normal wear and tear and are excluded from warranty services.

3. The warranty will be permanently void if the device is damaged due to unauthorized disassembly, internal structural modification, water ingress, improper storage, accidental dropping, collision, extrusion, external physical force or human-induced damage. Damage caused by the use of non-original third-party accessories is also not covered by warranty.

4. The device is fixed with five Panasonic fastening screws. Any unauthorized loosening or removal of these screws will immediately terminate all warranty qualifications.

Out of warranty devices needing repair will be serviced at one of our authorized repair centers. Please contact customer support for help.



5. Users are recommended to complete official product registration and retain valid purchase receipts and order records to enjoy complete after-sales warranty services.

Compliance Statement

The Transient Mist Flow Pro Aromatherapy Diffuser has passed CE safety certification and RoHS environmental protection certification, fully complying with EU electrical equipment safety standards and hazardous substance restriction regulations. The product is safe, eco-friendly and compliant for global sale and daily civilian use. The contents of this user manual are subject to updates without prior notice.

12 Return, Refund & Replacement Policy

1. Our Commitment

We adhere to strict product quality control standards. If your product arrives damaged or with factory functional defects, we will provide a free product replacement. This is our core commitment to customer satisfaction and shopping experience.

2. Coverage Scope

This after-sales policy exclusively applies to products that are damaged or functionally defective upon initial delivery.

This policy does NOT cover:

• Damage occurring after delivery due to daily wear, improper operation or human error

• Return requests caused by buyer's remorse, changed personal preference or incorrect order placement

3. Replacement Application Process

To apply for a free replacement for damaged or defective delivered products, please follow the procedures below:

• Contact our support team via the official email hello@transientmist.com within 48 hours after product delivery

• Provide valid evidence including clear photos and videos of the damaged/defective product and its original packaging

• Submit your valid order number for official verification

Once your application has been approved, we will arrange shipment of your free- of - charge replacement immediately. Authorized retail partners keep limited stock available for fast- track user replacements. You may also receive official replacement service at offline partner stores.

4. Shipping Fee Rules & Important Notes

• For products with confirmed factory defects or delivery damage: we shall bear all return and replacement shipping fees, customers will not be charged any shipping cost.

• For non-quality issues and unsupported return requests: all generated shipping fees shall be borne by the customer.

• Replacement-only service: We provide free product replacements for arrival-damaged or factory-defective items and do not offer cash refunds for such cases.

• For errors attributable to the seller, such as incorrect item delivery, we will provide targeted solutions including product replacement or store credits based on actual circumstances.

• All other return, refund or exchange requests that do not comply with the above regulations, including returns of unused products, will not be accepted.

Enjoy Your Use!